

Trust Online Enhancements

The following enhancements to Trust Online are tentatively scheduled for **Monday, April 5, 2010**:

Editing Paid Claims

Firm users will now be able to edit limited information on claims that are in the Payment Issued Tank with a Paid status.

From the Representation tab, you have the ability to edit the Contact Information fields. See image below.

The screenshot shows a web interface for editing a claim. On the left is a navigation menu with 'Representation' selected, containing sub-items '1: Injured Party', 'Documents', and 'Finish Claim'. The main content area is titled 'Contact Information' and contains the following fields: 'First Name', 'Middle Initial', 'Last Name', 'Phone', 'Fax', and 'Email', each with a corresponding text input box. At the top of the main area are buttons for 'Next', 'Finish', 'Deficiencies', and 'Show'.

In addition, by clicking on the Injured Party tab you can edit the fields for the Injured Party Mailing Address and Personal Representative. See image below.

The screenshot shows the '1: Injured Party' tab selected in the navigation menu. The main content area is divided into two sections: 'Injured Party Mailing Address' and 'Personal Representative'. The 'Injured Party Mailing Address' section includes fields for '7a. Address 1', 'Address 2', 'Address 3', 'City', 'State' (a dropdown menu), 'Postal Code', '7b. Daytime Phone', and '7c. Email Address'. The 'Personal Representative' section includes fields for '8a. First Name', 'Middle Initial', 'Last Name', '8b. Social Security Number or Tax ID Number', '8c. Address 1', and 'Address 2'. Navigation buttons 'Back', 'Next', 'Finish', 'Deficiencies', and 'Show' are visible at the top of the main area.

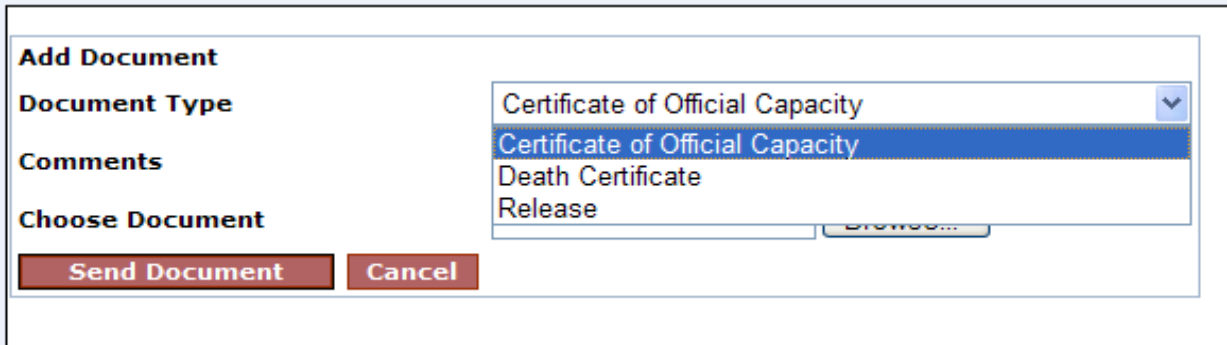
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Other edits that can be made to paid claims are included in the Documents tab.

Only the following Document Types can be added or uploaded:

- Release
- Death Certificate
- Certificate of Official Capacity

See image below.



The image shows a software dialog box titled "Add Document". It contains several fields and buttons:

- Add Document**: The title of the dialog box.
- Document Type**: A dropdown menu currently showing "Certificate of Official Capacity". A list of options is open below it, including "Certificate of Official Capacity" (highlighted in blue), "Death Certificate", and "Release".
- Comments**: A text input field.
- Choose Document**: A section containing a "Browse..." button.
- Buttons**: Two buttons at the bottom, "Send Document" and "Cancel", both in a reddish-brown color.